UNIVERSAL DISPLAY MODULE MULTI-WIRING OPTION

MODEL UDM-MWO-00X-A / UDM-MWO-00X-AR



UDM-MWO-002-A

Operator's Installation and Instruction Manual

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Table of Contents

1.	Int	roduction	1			
	1.1	Features	1			
	1.2	Compatible Gas Detectors	1			
2.	Saf	ety Guidelines for Safe Use	2			
3.	3. Installation					
	3.1	Mounting	3			
	3.2	Field Wiring	3			
4.	Sta	rtup / Configuration	8			
	4.1	Startup	8			
	4.2	Operator Interface	8			
	4.3	Magnetic Programming Tool	9			
5.	Ор	erational Menus	9			
	5.1	Normal Operation	9			
	5.2	Fault Mode	9			
	5.3	Settings / Program Mode1	0			
	5.3.1	View Sensor Status Menu1	0			
	5.3.2	View Alarm Settings Menu1	1			
	5.3.3	Set Autospan Level Menu	2			
	5.3.4	Iurning the Display OFF & ON	2			
	5.5.5	Change Low Alarm Settings Menu.	4			
	5.3.0	Turning the Aux mA Output ON & OFF	4			
	5.5.7	Calibration Mode (Zero & Span)	6			
	5.4 1	Zero Calibration	6			
	5.4.2	Span Calibration	7			
	5.5	Service Menu	4			
6.	Ma	intenance and Service Personnel Activities	0			
7.	Tro	ubleshooting Guide	0			
	7.1	General Troubleshooting	0			
	7.2	Detcon Sensor Specific Troubleshooting	0			
8.	Cu	stomer Support and Service Policy3	4			
9.	Wa	rranty Notice	4			
10	10. Specifications 35					
11	1. Revision Log					
			~			



List of Figures

Figure 1: Mounting details	
Figure 2: UDM-MWO-00X-A Wiring Diagram (2 & 3-Wire Configurations) 4-20mA Output ONLY Model	4
Figure 3: UDM-MWO-00X-AR Wiring Diagram (2 & 3-Win Configurations) 4-20mA Output ONLY Model	:e 5
Figure 4: UDM-MWO-00X-A Wiring Diagram (4 & 5-Wire Configurations) 4-20mA Output ONLY Model	6
Figure 5: UDM-MWO-00X-AR Wiring Diagram (4 & 5-Win Configurations) 4-20mA Output ONLY Model	:е 7
Figure 6: Programming Magnet	9
Figure 7: Detcon 700 & UDM-MWO 3-Wire Programming Flowchart	
Figure 8: SEC 3000 & UDM-MWO 3-Wire Programming Flowchart	20
Figure 9: SEC Millenium & UDM-MWO 3-Wire Programm Flowchart	ing 22
Figure 10: Service Menu Programming Flowchart	
Figure 11: Detcon Sensor Specific Troubleshooting Error (Table	Codes
Figure 12: Sensor Electronics Corp Sensor Specific Troubleshooting Error Codes Table	

1. Introduction

1.1 Features

The Universal Display Module Multi Wiring Option (UDM-MWO) is a single or dual channel remote display module designed to achieve remote sensor separation for up to two gas detectors. The UDM-MWO is provided in an epoxy painted explosion-proof enclosure with a viewing window. It is designed to be universal across multiple brands of gas detection allowing the user to interact with the same interface but utilize the best technology for the application within those compatible brands.

The UDM-MWO is designed to utilize existing sensor separation field wiring consisting of 2, 3, 4 or 5 wire installations, while still using the latest gas detection technologies.

In applications where the field sensor separation wiring is 3, 4 or 5 wires, the UDM-MWO display allows the 4-20mA output signal to pass directly through from the attached gas detector on each channel and does not interrupt or re-create the 4-20mA signal. The UDM-MWO utilizes the additional digital communication signal and acts as a master to each attached gas detector and displays the concentration and gas type, plus is an interface to access the gas detectors menu structure for calibration and various parameter configurations.

In applications where the field sensor separation wiring is limited to 2 wires, the UDM-MWO will generate the 4-20mA output signal for each applicable channel from the gas detector's digital communication signal.

In applications where the field sensor separation wiring is 4 or 5 wires, the UNV-SEP-KIT-004 is used for the separation junction box and contains a straight through terminal block.

In applications where the field sensor separation wiring is limited to 2 or 3 wires, the sensor separation junction box Model UDM-MWO-SEPKIT is required. It will allow the Sensor Electronics (4-wire) gas detectors to operate over the applicable 2-wire or 3-wire existing field sensor separation wiring.

1.2 Compatible Gas Detectors

Below is a list of compatible gas detectors at the time of this manual release for 4-wire or 5-wire sensor separation applications.

- Detcon 700 Combustible Series including FP700 & IR700 (5-Wire)
- Detcon 700 Toxic Series including TP700 & all DM-700 Sensors (except O2) (5-Wire)
- Sensor Electronics Millenium Series (4-Wire)
- Sensor Electronics Millenium Hawk Series (4-Wire)
- Sensor Electronics SEC3000 Toxic Series (4-Wire)
- Sensor Electronics SEC3000 O2 Detector (4-Wire)



Below is a list of compatible gas detectors at the time of this manual release for 2-wire or 3-wire sensor separation applications.

- Sensor Electronics Millenium Series (3-Wire Only)
- Sensor Electronics Millenium Hawk Series (3-Wire Only)
- Sensor Electronics SEC3000 Toxic Series (2-Wire or 3-Wire)
- Sensor Electronics SEC3000 O2 Detector (2-Wire or 3- Wire)

Additional parameters may be found by accessing each detector directly depending on the make and model of the gas detector connected.

The latest version of this manual and all compatible gas detector manuals can be found by using the follow QR code link:



2. Safety Guidelines for Safe Use

If equipment is used in a manner not specified in the manual, the protection provided by the equipment may be impaired. It is mandatory to read and follow all the Safety Warnings and Cautions listed below and throughout the manual.





3. Installation

3.1 Mounting

The UDM-MWO series can be installed as a wall mount using the mounting tabs of the explosion-proof junction box. Once mounting of the enclosure is complete, the UDM-MWO PCB can be oriented on the square pattern stand-offs to ensure the OLED display is horizontal for viewing.



Figure 1: Mounting details

The UDM-MWO electronics display package consists of one PCB stack and a top graphics plate with two captive thumb screws to allow for removal of the PCB assembly from the enclosure. To install the electronics package, ensure power is off, properly align and hand tighten the captive thumb screws onto the horizontal standoffs in the enclosure. Next, install the enclosure cover.

3.2 Field Wiring

The field wiring connections are made to the bottom of the UDM-MWO PCB stack using removable terminal blocks. There are two 6-pin terminal blocks on the bottom of the PCA for the sensor connections and a 7-pin Power / Output terminal block, as shown in Figures 2-5. If you are using the relay model, there are two additional 6-pin terminal blocks for the relay output connections. Refer to Figures 2-5 for the various model configurations.

If remote sensor separation is required, the UDM-MWO can be separated from the gas detector up to 800ft with the recommended cables.

For new installations, the recommended cable for remote sensor separation is Belden 8770 (18AWG shielded 3-wire cable) for connection of power and mA signal return and Belden 9841 (24AWG shielded twisted pair) for serial Modbus[™] or digital communications.

NOTE: It is highly recommended to install the interconnecting cabling inside rigid metal conduit to eliminate potential EMI and RFI interference.

The UDM-MWO is designed to utilize existing sensor separation field wiring consisting of 2, 3, 4 or 5-wire installations. The following wiring diagrams will illustrate the multiple wiring configurations based on the available sensor separation wiring. Refer to Figures 2 & 3 for 2-wire or 3-wire remote sensor separated applications or Figures 4 & 5 for 4-wire or 5-wire remote sensor separated applications.











Universal Display Module (MWO Version)



(4 & 5-Wire Configurations) 4-20mA Output ONLY Model



Universal Display Module (MWO Version)



(4 & 5-Wire Configurations) 4-20mA & Relay Output Model

4. Startup / Configuration

4.1 Startup

On power-up of the UDM-MWO, it will search for connected detectors. The UDM-MWO can operate with multiple detector models, so the search may take a few minutes to find the connected detector. If it finds a detector connected it will upload the detector and parameters to the UDM-MWO and display the model connected along with the concentration and gas type (i.e. LEL, H2S, SO2). If no sensor is found during the search, the UDM-MWO will stop searching and display COMM FAULT on the display for that channel.

Important Notes

- To initiate a new connected detector search, a power recycling must be performed.

- Detcon 700 Series Gas Sensor's must be set to Serial ID = 01 for proper communications with the UDM-MWO.

- The UDM-MWO does not interrupt or re-create the 4-20mA signal from the attached detector if the detector is directly connected to the UDM or if the sensor separation wiring consists of 3,4 or 5 wires. Therefore, if there is a UDM-MWO failure and 3, 4 or 5 wires are being used for sensor separation, the attached detector(s) will still send the 4-20mA signal back to the higher-level system and be operational. i.e. The 4-20mA signal output will not be affected and will be operating properly at the PLC but you will lose the ability to remotely access the detector via the UDM-MWO's magnetic interface.

- If the UDM-MWO is being used in an application where the sensor separation wiring only consists of 2 wires (toxic detectors only), the 4-20mA signal from the detector will not flow through directly to the PLC. In this case, the UDM-MWO will generate the 4-20mA signal and send it to the PLC or higher-level system directly via the channel's Aux mA output.

- If one channel on a dual channel UDM-MWO is in COMM FAULT, it has no effect on the other channel.

4.2 **Operator Interface**

The operator interface of the UDM-MWO uses two magnetic programming switches per channel (PGM1 and PGM2) and utilizes a programming magnet. When activating the magnetic switches on the UDM-MWO, you are interfacing to the attached detector via various serial communication protocols depending on the make and model of the detector. The UDM-MWO interface allows access to most of the detector menus, however, additional parameters may be found by accessing each detector directly depending on the make and model of the gas detector connected. See Section 1.2 for a link to the various compatible detector manuals for more details.

4.3 Magnetic Programming Tool

The magnetic programming tool is used to operate the magnetic switches. To activate the magnetic switch, move the magnet over the circle near each PGM marking on the faceplate. The arrow on the display will indicate which switch is being activated.



Figure 6: Programming Magnet

5. **Operational Modes**

The UDM-MWO has a number of different operating modes such as Normal Operation, Fault Mode, Settings / Program Mode & Calibration Mode.

5.1 Normal Operation

In normal operation, the UDM-MWO display continuously shows the current sensor concentration on the top line and the measurement unit on the bottom line of the display, for each channel (i.e. 0 % LEL, or 0 ppm H2S).

The status LED's will be green in normal operation and flash red when gas concentrations exceed the alarm level set by the user, for each channel.

In normal operation, each 4-20mA output signal outputs the gas concentration based on the full-scale range of the corresponding channel, a 4mA output represents a "0" gas reading and a 20mA output represents a full-scale reading.

5.2 Fault Mode

If a channel is actively experiencing any diagnostic faults, a fault message will be present on the display until the channel fault is resolved. The status LED will turn amber and flash.

During a fault condition, the mA output signal for the affected sensor will be a mA reading below 4mA (dependent on the Make and Model of detector attached).

See Section 1.2 for a link to the various compatible detector manuals for more details.



5.3 Settings / Program Mode

Settings / Program mode allow you can access existing settings or information about the connected sensor, plus change some setting to suit your application or installation. Some of the information available will depend on the sensor that is connected to the UDM-MWO.

These menus include:

View Sensor Status View Alarm Settings Set Autospan Level (If applicable, depends on the detector model connected) Display ON/OFF Change Low Alarm Settings Change High Alarm Settings Aux mA ON/OFF (Only Available with Toxic Sensors)

5.3.1 View Sensor Status Menu

The "View Sensor Status" menu displays some settings parameters of the connected detectors and will vary depending on the Make and Model of the detector attached.

To access the "View Sensor Status" menu:

- 1. Hold the magnet over PGM2, of the channel you want to access.
- 2. When the arrow prompt appears hold the magnet continuously for 3 seconds, "View Sensor Status" text will scroll.
- 3. When the "View Sensor Status" text scrolls, hold the magnet over PGM2.
- 4. When the arrow prompt appears, hold continuously again for approximately 3 seconds. This will bring you into the **"View Sensor Status"** menu and the display will start to scroll the complete list of sensor status parameters sequentially. You can now remove the magnet.
- When the sensor status list sequence is complete, the display will revert to the "View Sensor Status" text scroll and after a few seconds revert to normal operation.

Detcon Model 700 Series Sensors Display:

- Sensor Range
- Autospan Level
- Sensor Life
- Model Type
- Days Since Last Cal
- 4-20mA Output
- Input Voltage
- Sensor Temperature
- Note: Sensor Diagnostics (varies by sensor type)



Sensor Electronics Millenium Series Detectors Display:

- Sensor Range
- Autospan Level
- Gas Curve
- Model Type
- Sensor Temperature

Note: Sensor Diagnostics (varies by sensor type)

Sensor Electronics 3000 Series Detectors Display:

- Sensor Range
- Autospan Level
- Model Type
- Sensor Temperature

Note: Sensor Diagnostics (varies by sensor type)

5.3.2 View Alarm Settings Menu

The "View Alarm Settings" menu displays the relay and alarm settings for the attached detector. Changes to these setting can be done through the "Change Low Alarm Settings" or "Change High Alarm Settings" menu.

To access the "View Alarm Settings" menu:

- 1. Hold the magnet over PGM2, of the channel you want to access.
- 2. When the arrow prompt appears hold the magnet continuously for 3 seconds, "View Sensor Status" text will scroll.
- 3. When the "View Sensor Status" text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away.
- 4. When the "View Alarm Settings" text scrolls, hold the magnet over PGM2.
- 5. When the arrow prompt appears, hold continuously again for approximately 3 seconds. This will bring you into the "View Alarm Settings" menu and display the current low & high alarm settings. You can now remove the magnet. The displayed settings will include including:
 - a. Low Alarm Setpoint
 - b. Low Alarm Ascending / Descending Setting
 - c. Low Alarm Latched / Unlatched Setting (Relay Option Only)
 - d. Low Alarm Energized / De-energized Setting (Relay Option Only)
 - e. High Alarm SetpointHigh Alarm Ascending / Descending Setting
 - f. High Alarm Latched / Unlatched Setting (Relay Option Only)
 - g. High Alarm Energized / De-energized Setting (Relay Option Only)
- 6. When the sensor alarm settings list sequence is complete, the display will revert to the "View Alarm Settings" text scroll and after a few seconds revert to normal operation.

Note: There is no option to change the fault relay settings. The relay is a dry, normally open, energized contact (Fail Safe). It is also non-latching. It is common to both channels of the UDM-MWO when using the dual channel model.

5.3.3 Set Autospan Level Menu

"Set Autospan Level" is used to set the span gas concentration level that is being used to calibrate the sensor. This adjustable level is dependant on the detector attached. Refer to the applicable detector manual. The current setting can be viewed in "View Sensor Status", but you can enter the "Set Autospan Level" menu to make changes.

To access the "Auto Span Level" menu:

- 1. Hold the magnet over PGM2, of the channel you want to access. When the arrow prompt appears hold the magnet continuously for 3 seconds, "View Sensor Status" text will scroll.
- 2. When the **"View Sensor Status"** text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away.
- 3. When the "View Alarm Settings" text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away.
- 4. When the "Set Autospan Level" text scrolls, hold the magnet over PGM2.
- 5. When the arrow prompt appears, hold continuously again for approximately 3 seconds. This will bring you into the "Set Autospan Level" menu and display the current span gas level setting.
- 6. Swipe the magnet momentarily over PGM 1 to increase or PGM 2 to decrease the value until the correct span level is displayed.
- 7. Hold the magnet over PGM 2 for 3 seconds to accept the new value.
- 8. The display will show "Level Saved".
- 9. The display will revert to the "Set Autospan Level" text scroll and after a few seconds revert to normal operation.

Note: If the changes are not saved, they will revert to the previous values.

5.3.4 Turning the Display OFF & ON

The UDM-MWO display can be switched into OFF, individually for each channel. This feature can be useful when using a dual channel UDM-MWO with a single detector. The procedure will vary depending on if the UDM-MWO is connected to a detector or not.

To access the "Display ON / OFF" menu:

- Hold the magnet over PGM2, of the channel you want to access. When the arrow prompt appears hold the magnet continuously for 3 seconds, "View Sensor Status" text will scroll if there is a sensor connected. If the display is in a "No Sensor Found!!" fault only the "Display ON/OFF" menu will appear, proceede to step 5.
- 2. When the **"View Sensor Status"** text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away.

Universal Display Module (MWO Version)

- 3. When the "View Alarm Settings" text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away.
- 4. Continue this procedure until you reach the "Display ON/OFF" menu.
- 5. When you reach the menu and the "Display ON/OFF" text scrolls, hold the magnet over PGM2.
- 6. When the arrow prompt appears, hold continuously again for approximately 3 seconds. This will bring you into the "**Display ON/OFF**" menu. "**Display ON**" will be shown on the display.
- 7. Toggle the "Display ON" to "Display OFF" by placing and removing the magnet on PGM2.
- Hold the magnet on PGM2 for 3 seconds to save. Remove the magnet and wait for the display to return to normal operation where "DISPLAY OFF" will be displayed.

Note: If you have a **"No Sensor Found!!"** fault, due to a channel not being used, the display for that channel should be turned to OFF mode.

Turning the display ON from OFF mode by following these steps:

- 1. Hold the magnet over PGM2, of the channel you want to turn the display "ON" for.
- 2. When the arrow prompt appears, hold continuously again for approximately 3 seconds. This will bring you into the "**Display ON/OFF**" menu. "**Display OFF**" will be shown on the display.
- Once you have the display reading "Display ON", hold the magnet on PGM2 for 3 seconds to save. Remove the magnet and wait for the display to return to normal operation. The UDM-MWO will reboot, search and connect to the existing detector(s).



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Turning the display to "OFF" DOES NOT interrupt or alter the 4-20 mA signal or the operational characteristics of any connected detector if 3, 4 or 5 wires are being used for sensor separation.

5.3.5 Change Low Alarm Settings Menu

"Change Low Alarm Settings" is used to set the optional Low Alarm Relay settings and plus set the setpoint at which the faceplate LED changes to red to notify that gas is being detected by the sensor.

To access the "Change Low Alarm Settings" menu:

- Hold the magnet over PGM2, of the channel you want to access. When the arrow prompt appears hold the magnet continuously for 3 seconds, "View Sensor Status" text will scroll
- 2. When the **"View Sensor Status"** text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away.
- 3. When the "View Alarm Settings" text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away.
- 4. Continue this procedure until you reach the "Change Low Alarm Settings" menu.
- 5. When the arrow prompt appears, hold continuously again for 3 seconds. This will bring you into the "Change Low Alarm Settings" menu.
- 6. You will then be prompted to change each of the following settings, one after another.
 - a. Low Alarm Setpoint
 - b. Low Alarm Ascending / Descending Setting
 - c. Low Alarm Latched / Unlatched Setting (Relay Only)
 - d. Low Alarm Energized / De-energized Setting (Relay Only)
- 7. For the first setting, swipe the magnet momentarily over PGM 1 to increase or PGM 2 to decrease the value until the correct alarm setpoint is displayed.
- 8. Hold the magnet over PGM 2 for 3 seconds to accept the new value. The display will show "Level Saved" and move on to the next setting.
- 9. Repeat the same procedure for each setting until the display returns to the "Change Low Alarm Settings" menu. Once at this menu, the UDM will return to normal operation after a few seconds.

Note: If no changes are made for a setting, it will wait a few seconds and move onto the next setting without saving any changes. After the last setting it will return to the previous menu and then to normal operation.

5.3.6 Change High Alarm Settings Menu

"Change High Alarm Settings" is used to set the optional High Alarm Relay settings.

To access the "Change High Alarm Settings" menu:

- 1. Hold the magnet over PGM2, of the channel you want to access.
- 2. When the arrow prompt appears hold the magnet continuously for 3 seconds, "View Sensor Status" text will scroll.

Universal Display Module (MWO Version)

- 3. When the **"View Sensor Status"** text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away.
- 4. When the "View Alarm Settings" text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away.
- 5. Continue this procedure until you reach the "Change High Alarm Settings" menu
- 6. When the arrow prompt appears, hold continuously again for 3 seconds. This will bring you into the "Change High Alarm Settings" menu.
- 7. You will then be prompted to change the following settings, one after another:
 - a. High Alarm Setpoint

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- b. High Alarm Ascending / Descending Setting
- c. High Alarm Latched / Unlatched Setting (Relay Only)
- d. High Alarm Energized / De-energized Setting (Relay Only)
- 8. For the first setting, swipe the magnet momentarily over PGM 1 to increase or PGM 2 to decrease the value until the correct alarm setpoint is displayed.
- 9. Hold the magnet over PGM 2 for 3 seconds to accept the new value. The display will show "Level Saved" and move on to the next setting.
- 10. Repeat the same procedure for each setting until the display returns to the "Change High Alarm Settings" menu. Once at this menu, the UDM will return to normal operation after a few seconds.

Note: If no changes are made for a setting, it will wait a few seconds and move onto the next setting without saving any changes. After the last setting it will return to the previous menu and then to normal operation.

5.3.7 Turning the Aux mA Output ON & OFF

The Aux mA output(s) are available for use when the UDM-MWO is connected to detectors other than combustible LEL, performance certified detectors such as the Millennium LEL, the FP700, or the IR700 LEL detectors. If the feature is available, based on the connected sensor type, it will be defaulted to OFF and the user must turn on the Aux mA output ON from the "Aux mA On/Off" menu. The Aux mA output is designed for use in applications where the sensor separation wiring consists of 2 wires only. If there are more than 2 wires, the standard mA output(s) can be used. The standard mA output(s) are generated at the detector assembly and directly pass through the UDM-MWO display module.

To access the "Aux mA On / Off" menu to turn the output on:

- 1. Hold the magnet over PGM2, of the channel you want to access.
- 2. When the arrow prompt appears hold the magnet continuously for 3 seconds, "View Sensor Status" text will scroll.
- 3. When the **"View Sensor Status"** text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away.
- 4. When the "View Alarm Settings" text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away.
- 5. Continue this procedure until you reach the "Aux mA On / Off" menu.
- 6. When the arrow prompt appears, hold continuously again for 3 seconds. This will bring you into the "Aux mA On /Off" menu.
- 7. "OFF Aux mA" will be on the display. Toggle the "OFF Aux mA" to "ON Aux mA" by placing and removing the magnet on PGM2.
- 8. Once you have the display reading **"ON Aux mA"**, hold the magnet on PGM2 to save. Remove the magnet and wait for the display to return to normal operation.

5.4 Calibration Mode (Zero & Span)

When the user enters the calibration mode to complete a "Zero" or "Span", the applicable detector will drop it's mA output below 4mA until the calibration is completed and the detector is back into normal operation.

5.4.1 Zero Calibration

A zero calibration can be performed on all sensors by accessing the UDM-MWO calibration menu. Intervals for zero calibration are dependent on the attached make and model of detector. Details regarding the Zero calibration frequency can be found in the applicable detector manual.

To access the Zero Calibration menu:

- 1. Hold the magnet over PGM1, of the channel you want to access.
- When the arrow prompt appears hold the magnet continuously for 3 seconds, "PGM1 = Zero PGM2 = Span" text will scroll.
- 3. Hold the magnet on PGM1 and when the arrow appears, continue to hold for 3 seconds until the zero calibration is started and "Setting Zero..." scrolls on the display.
- 4. Once the zero calibration is finished, the display will say "Zero Cal Complete" and the detector will return to normal operation.

Note: During zero calibration, the detector output will either go to 2mA or stay at 4mA depending on the detector attached.

5.4.2 Span Calibration

A span calibration can be performed on all sensors by accessing the UDM-MWO calibration menu. Span calibration frequencies are dependent on the attached make and model of detector. Details regarding the span calibration frequency can be found in the applicable detector manual.

- 1. To access the "Span Calibration" menu:
- Hold the magnet over PGM1, of the channel you want to access. When the arrow prompt appears hold the magnet continuously for 3 seconds, "PGM1 = Zero PGM2 = Span" text will scroll.
- 3. Hold the magnet on PGM2 and when the arrow appears, continue to hold for 3 seconds until span calibration is started and "Setting Span..." scrolls on the display.
- 4. When "Apply Gas" scrolls on the display, apply to required span gas to the detector and wait for the UDM-MWO to advise if the calibration is accepted.
- 5. If a calibration is successful, the display will "Remove Gas".
- 6. Once gas is removed and the gas level returns close to "0" on the display, the display will say **"Span Complete"**. The detector will return to normal operation.
- 7. If a calibration is not completed the sensor will go into fault and the dispaly will state "-11 Cal Fault (15)"

Note: During the span calibration, the detector output will go to 2mA until calibration is finished.





Universal Display Module (MWO Version)









Figure 9: SEC Millenium & UDM-MWO 3-Wire Programing Flowchart

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5.5 Service Menu

The "Service Menu" allows the user access to some diagnostic menus to help troubleshoot field and operational issues. It is made up of the following sub menus:

- View Comm Errors
- Calibrate mA Output
- Restore Sernsor Defaults
- View Event Logs
- Erase Event Logs

To access the "Service Menu":

- 1. Hold the magnet over PGM2, of the channel you want to access. When the arrow prompt appears hold the magnet continuously for 3 seconds, "View Sensor Status" text will scroll
- 2. When the **"View Sensor Status"** text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away.
- 3. When the **"View Alarm Settings"** text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away.
- 4. Continue this procedure until you reach "Service Menu".
- 5. When the arrow prompt appears, hold continuously again for 3 seconds. This will bring you into the "Service Menu" menu.
- 6. Once you enter the **"Service Menu"**, you will have access to the sub menus listed above.

Note: To access the sub menus, follow the same procedure used to navigate the main menu.

5.5.1 View Comm Errors

This sub menu allows the user to see if any communication issues are happening between the sensor and the UDM module. Note, this log will automatically erase after a power recycle.

- 1. To access the "View Comm Errors" from the "Service Menu", hold the magnet over PGM2. When the arrow prompt appears hold the magnet continuously for 3 seconds, "View Comm Errors" text will scroll.
- 2. When the **"View Comm Errors"** text scrolls, hold the magnet over PGM2. When the arrow prompt appears hold the magnet continuously for 3 seconds.
- 3. The display will then show the number of communication errors, if any since the last power cycle.
- 4. The UDM will automatically bring you back to the "Service Menu" and if nothing else is selected, back to normal operation.

5.5.2 Calibrate mA Output

This sub menu allows the user to slightly adjust the 4mA & 20mA output values shown at the PLC, RTU or DCS, etc. It is only applicable for the Aux mA output(s) when they are available (depends on the sensor connected).

- 1. To access the **"Calibrate mA Output"** from the **"Service Menu"**, Hold the magnet over PGM2. When the arrow prompt appears hold the magnet continuously for 3 seconds, **"View Comm Errors"** text will scroll.
- When the "View Comm Errors" text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away, "Calibrate mA Output" text will scroll.
- 3. When the "Calibrate mA Output" text scrolls, hold the magnet over PGM2. When the arrow prompt appears hold the magnet continuously for 3 seconds.
- 4. The display will bring the user to another sub menu to adjust the 4mA output up or down. Once the adjustment is made to the 4mA output, hold the magnet on PGM2 to save the adjustment. Next, the user will be brought to the 20mA adjustment sub menu.
- 5. Once the adjustment is made to the 20mA output, hold the magnet on PGM2 to save the adjustment.
- 6. The menu will time out automatically bring you back to the "Service Menu" and if nothing else is selected, and then back to normal operation.

5.5.3 Restore Sensor Defaults

This menu allows the user to reset the sensor that is connected to the UDM display, back to factory settings.

- 1. To access the "**Restore Sensor Defaults**" from the "**Service Menu**", Hold the magnet over PGM2. When the arrow prompt appears hold the magnet continuously for 3 seconds, "**View Comm Errors**" text will scroll.
- When the "View Comm Errors" text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away, "Calibrate mA Output" text will scroll.
- 3. When the "Calibrate mA Output" text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away, "Restore Sensor Defaults" text will scroll.
- 4. When the **"Restore Sensor Defaults"** text scrolls, hold the magnet over PGM2. When the arrow prompt appears hold the magnet continuously for 3 seconds.
- The display will ask for a "Yes Restore" or "No Restore" decision on restoring defaults. You can change from "No Restore" to "Yes Restore" by momentarily touching PGM1 of PGM2.

6. Once the decision is made, hold the magnet on PGM2 to save. If no selection is made the menu will time out return to the "Service Menu" and then to normal operation. If "No Restore" was selected, the display will say, "Defaults Not Restored" and return to the "Restore Sensor Defaults", then to the "Service Menu" and then to normal operation. If "Yes Restore" was selected, the display will say "Defaults Restored", and the channel will them show that it is "Resetting". Next the UDM will complete a recycle of power to all channels.

WARNING: Ensure all channels are in bypass before restoring any channel to avoid a low mA output value or Fault Relay state change (if applicable).

5.5.4 View Event Logs

This menu allows the user to see any of the past 100 alarm of fault events in a chronological order. They are not time and date stamped; however, you can scroll from the most recent to oldest events. Once 100 events are reached, any new events logged will erase the oldest events (first in, first out).

- 1. To access the "View Event Logs" from the "Service Menu", Hold the magnet over PGM2. When the arrow prompt appears hold the magnet continuously for 3 seconds, "View Comm Errors" text will scroll.
- 2. When the **"View Comm Errors"** text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away, **"Calibrate mA Output"** text will scroll.
- 3. When the "Calibrate mA Output" text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away, "Restore Defaults" text will scroll.
- 4. When the "**Restore Defaults**" text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away, "**View Event Logs**" text will scroll.
- 5. When the **"View Event Logs"** text scrolls, hold the magnet over PGM2. When the arrow prompt appears hold the magnet continuously for 3 seconds.
- 6. Once in this menu you can scroll through the events, if any are there, buy using PGM1 and PGM2. Once the user is done scrolling through the events, the menu will time out automatically bring you back to the "View Event Logs" menu, then the "Service Menu" and if nothing else is selected, and then back to normal operation

5.5.5 Erase Event Logs

This menu allows the user to erase the event log.

- 1. To access the **"Erase Event Logs"** from the **"Service Menu"**, Hold the magnet over PGM2. When the arrow prompt appears hold the magnet continuously for 3 seconds, **"View Comm Errors"** text will scroll.
- 2. When the "View Comm Errors" text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away, "Calibrate mA Output" text will scroll.
- 3. When the "Calibrate mA Output" text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away, "Restore Defaults" text will scroll.
- 4. When the "**Restore Defaults**" text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away, "**View Event Logs**" text will scroll.
- 5. When the "View Event Logs" text scrolls, hold the magnet over PGM2 and as soon as the arrow prompt appears, remove the magnet away, "Erase Event Logs" text will scroll.
- 6. When the **"Erase Event Logs"** text scrolls, hold the magnet over PGM2. When the arrow prompt appears hold the magnet continuously for 3 seconds.
- The display will ask for a "Yes Erase" or "No Erase" decision on erasing the log. You can change from "No Erase" to "Yes Erase" by momentarily touching PGM1 or PGM2.
- 8. Once the decision is made, hold the magnet on PGM2 to save. If no selection is made the menu will time out return to the "Erase Logs" menu, then the "Service Menu" and then to normal operation. If "No Erase" was selected, the display will say, "Logs Not Erased" and return to the "Erase Logs" menu, then to the "Service Menu" and then to normal operation. If "Yes Erase" was selected, the display will say "Logs Erased", and return to the "Erase Logs" menu, then to the "Service Menu" and then to normal operation.



Universal Display Module (MWO Version)



Figure 10: Service Menu Programming Flowchart







6. Maintenance and Service Personnel Activities

• Service and maintenance activities should be completed according to individual manufacturer specification and should be performed by trained individuals. Any other required service or maintenance related activity shall only be performed by a Factory-Certified technician.

7. Troubleshooting Guide

7.1 General Troubleshooting

7.1.1 Communication Fault (COMM Fault):

- Is the channel being used? If no detector is connected to that channel, turn off the display for that channel only to avoid getting the COMM FAULT message. See Section 5.7.
- Note: If one channel on a dual channel UDM-MWO is in COMM FAULT, it has no effect on the other channel.
- Check that the terminal block is correctly seated and the wiring to the UDM-MWO module is correct for the compatible detector.
- For Detcon Model 700 Series Gas Sensors, ensure that the Serial ID is set to address "01" to ensure proper communications with the UDM-MWO. The address for the Model 700 is set by accessing the Model 700 menu.
- Check wiring connections and if all connections are good, <u>recycle power</u> to restart the UDM-MWO detector searching.

7.1.2 No Aux Output Signal:

• Ensure a compatible detector is connected that will enable this output. See Section 5.10.

7.1.3 Aux Output Loop Fault:

- Check the 4-20mA loop for the channel to see if the wiring is correct.
- If the Aux Output is turned ON but it is not connected to a load, the UDM-MWO sees this as a broken 4-20mA loop. It needs to be connected or turned OFF.

7.2 Detcon Sensor Specific Troubleshooting

7.2.1 0.00mA Output / -11 on the display:

This indicates that the Detcon gas detector is in a fault condition. The specific fault condition will scroll across the UDM-MWO or can be viewed on the Detcon (ITM) by touching the magnet momentarily on PGM-1 or PGM-2. Refer to the Detcon specific manual for the specific fault condition and resolution.



7.2.2 "WAIT" continuously scrolling on the display:

The 4-20mA output is not connected so the detector cannot complete its startup sequence. Check the 4-20mA loop and ensure you are getting the correct 4-20mA output signal at the PLC or DCS, etc.

If the wiring is connected properly but there is no 4-20mA signal being measured at the PLC or DCS, continue with the following steps:

- Break the loop in the following places and measure the 4-20mA output from that point to common of the power supply:
- Inside the Detcon separation kit from the green wire (4-20mA) to the black wire (common). If the 4-20mA is measuring correctly, reconnect the loop and proceed. If not, call support for further steps.
- On the field wiring side of the separation kit terminal block (TPB) break the loop and measure from the output 4-20mA terminal to the common terminal. If the 4-20mA is measuring correctly, reconnect the loop and proceed. If not, the TPB is most likely blown and needs to be replaced.

Refer to the Detcon model specific manual for the other fault condition and resolution.

Figure 11: Detcon Sensor Specific Troubleshooting Error Codes Table

Event Log Fault Codes – Detcon Sensors								
Fault Number	Fault Name	Description	Action					
33	180 Day Cal Reminder	Unit has not been span calibrated for more than 180 days	Complete a span calibration and recycle power after it is complete.					
34	Temperature Fault	Ambient temperature that is outside of the -40C° to +75C°	Check Temperature to ensure it is within the detector operating range. If it is, call for additional troubleshooting					
35	mA Fault	4-20mA output loop of the detector is not functional	Check the 4-20mA output loop to ensure it is connected. For the Aux mA output of the UDM-MWO, see section 7.1.3. of the manual. For the standard mA outputs of the UDM-MWO when connected to a Detcon detector, connect the output loop of output(s). If the mA output is not being used, it needs to be jumpered to the common terminal. Call for more details.					
36	Voltage Fault	input voltage of the detector is outside of the 11.5-28 VDC range	Confirm the voltage is between 11.5-28Vdc at the sensor input terminals. If it is, call for additional troubleshooting.					
37	Memory Fault	Detector has a failure in saving new data to memory	Call for additional troubleshooting					
38	Processor Fault	Detector has unrecoverable run-time errors	Call for additional troubleshooting					
39	Clearing Fault	Detector failed the signal stability criteria during AutoSpan sequence	Gas did not clear from the sensor after the calibration. Try a new calibration and purge the sensor after calibration is complete.					
40	Stability Fault	Detector failed the signal stability criteria during AutoSpan sequence	Try a new span calibration. If the fault is still present, replace the sensor.					
41	Range Fault	Detector failed the minimum signal change criteria during AutoSpan sequence	Try a new span calibration. If the fault is still present, replace the sensor.					
42	Sensor Fault	Plug-in sensor or the supporting electronics failed to meet the required minimum or maximum working signal parameters	Call for additional troubleshooting					
43	Zero Fault	If the detector drifts below –10% of range	Complete a new zero & span calibration					
44	Sensor Fault 2	Plug-in sensor cell or the supporting electronics failed to meet the required minimum or maximum working signal parameters	Call for additional troubleshooting					
45	In Calibration	Detector is in calibration	If the detector is not in calibration when this fault shows up, call for additional troubleshooting					
46	Communication Error	Communication error between the detector and plug-in sensor cell	Call for additional troubleshooting					
47	General Fault	Unknown fault	Check the supply voltage to ensure it is within the detector operating range. If it is, call for additional troubleshooting					

Figure 12: Sensor Electronics Corp Sensor Specific Troubleshooting Error Codes Table

Event Log Fault Codes – SEC Sensors								
Fault Number	Fault Name	Description	Action					
1	EEPROM Header Byte	EEPROM does not have correct header byte stored	Call for additional troubleshooting					
2	EEPROM Checksum	Checksum byte from EEPROM does not match calculated checksum on latest EEPROM read	Call for additional troubleshooting					
3	No Zero Yet	Unit has yet to be zero calibrated	Complete a new zero calibration using zero gas					
4	No Span Yet	Unit has yet to be spanned	Complete a new span calibration					
5	Zero Values	Zero values are out of specification limits	Call for additional troubleshooting					
6	4-20 Calibration 1	When searching for >4vdc level during the 4-20ma calibration procedure, it was unsuccessful in the first three attempts	Call for additional troubleshooting					
7	4-20 Calibration 2	When searching for the exact 4vdc level during the 4-20ma calibration procedure, it was unsuccessful in the first four attempts.	Call for additional troubleshooting					
8	Signal High	When the signal level is greater than 4.75vdc at the time it is read during the AGC procedure.	Complete a new zero calibration using zero gas. Also, Check response and perform a span calibration if required.					
9	4VDC Reference Low	The internal reference voltage is too low	Confirm the voltage is between 18-30 Vdc at the sensor input terminals. If it is, call for additional troubleshooting.					
10	4VDC Reference High	The internal reference voltage is too high	Confirm the voltage is between 18-30 Vdc at the sensor input terminals. If it is, call for additional troubleshooting.					



Protek Safety & Controls Ltd. #10, 1710 – 27th Ave NE Calgary, AB T2E7E1

PROTE

All Technical Service and Repair requests should be sent to Protek's Service Department by calling 403-668-6869 or emailing <u>service@proteksc.com</u>. RMA numbers should be obtained from the Protek Service Department prior to equipment being returned. For on-line technical service, have the model number, part number, and serial number of product(s) in question available.

All Sales requests (including spare parts purchase) should be sent to Protek's Safety & Controls Ltd. by calling 403-668-6869 or emailing <u>sales@proteksc.com</u>.

9. Warranty Notice

Protek Safety & Controls Ltd. warrants, under intended normal use, each new UDM-MWO module to be free from defects in material and workmanship for a period of two years from the date of shipment to the original purchaser. All warranties and service policies are FOB Protek Safety & Controls Ltd., Calgary Alberta.

Terms & Conditions:

- Shipping point is FOB Protek Calgary.
- Net payment is due within 30 days of invoice.
- Protek Safety & Controls Ltd. reserves the right to refund the original purchase price in lieu of UDM-MWO replacement.

Except for the express warranty stated above, Protek Safety & Controls Ltd. disclaims all warranties regarding the products sold. Including all implied warranties of merchantability and fitness and the express warranties stated herein are in lieu of all obligations or liabilities on the part of Protek Safety & Controls Ltd. for damages including, but not limited to, consequential damages arising out of, or in connection with, the performance of the product.



10. Specifications

<u>Inputs</u>

Sensor Electronics Millenium Series Detectors Sensor Electronics 3000 Series Detectors Deteon Model 700 Gas Detectors (except DM-700-O2) *Detector Models to be verified for functionality at time of quote

Input Voltage

10.5-30 VDC (Determined by voltage of attached detectors)

Power Consumption (excluding attached gas sensors)

<0.5 Watts at 24 VDC (normal) (excluding attached gas sensors)

Operating Temperature

-55°C to +85°C

Electrical Classification

Class I, Division 1, Group B, C, D T4 (Seals Required) Ex db IIB+H2 T4 Gb (Seals Required) Class I, Zone 1, AEx db IIB+H2 T4 Gb (Seals Required) Class I, Division 2, Group A, B, C, D T4 (No Seals Required) Class 1, Zone 2, Group IIC T4 (No Seals Required)

Performance Certifications (when used with combustible gas detectors)

Conforms to CSA C22.2 No. 152 2nd Edition, 2016 with the following gas detectors:

- UDM-MWO-001 with Detcon Gas sensor IR700 and FP-700.
- UDM-MWO-002 with Detcon Gas sensor IR700 and FP-700.
- UDM-MWO-001 with Sensor Electronics Millenium Gas Sensor.
- UDM-MWO-002 with Sensor Electronics Millenium Gas Sensor.

Conforms to CSA C22.2 No. 60079-29-1:17A1:22 (R2022) & UL 60079-29-1 Ed: 2 with the following gas detectors:

- UDM-MWO-001 with Sensor Electronics SEC Millenium Hawk Infrared Gas Detector.

- UDM-MWO-002 with Sensor Electronics SEC Millenium Hawk Infrared Gas Detector.

Enclosure Classification

IP66 / NEMA 4X





11. Revision Log

Revision	Date	Changes made	Approval
0	08/14/24	Initial Release	TM